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EMR TRAINING

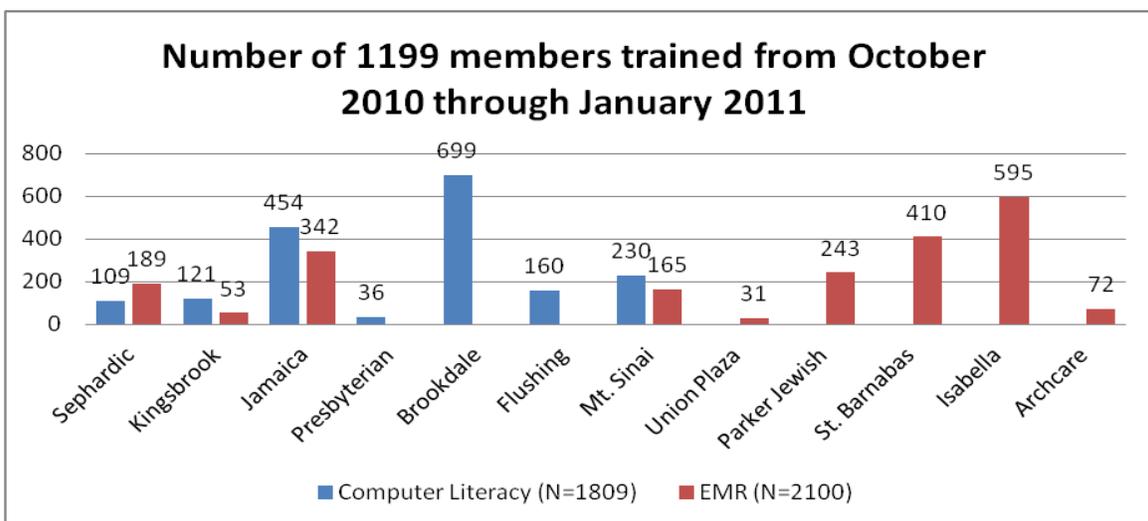
The Labor Management Project helped to facilitate Electronic Medical Records (EMR) training for numerous hospitals, nursing homes, and home care agencies/subsidiaries throughout New York, with funding from a Health Care Reform Act (HCRA) grant.

EMR systems allow data to be quickly transferred from one department to another. Other advantages of EMR can include significantly fewer errors in patient health records, efficient and timely insurance claims submission, and reduction of administrative costs. Starting in 2011, providers and hospitals were able to receive incentive payments from the Centers for Medicare and Medicaid Services (CMS) if they achieve "Meaningful Use" of a certified electronic medical record (EMR) system.

The Challenge: Some hospitals and nursing homes within 1199 SEIU did not have a system of electronic medical records. For certain departments that did have an EMR system, information was not transferrable to other departments within the hospital. Implementation of EMR also required training hospital and nursing home staff in basic computer skills as well as EMR systems. CMS requires that medical records be converted to electronic form must by 2015.

The Solution: Consultants from the Labor Management Project (LMP) conducted trainings for staff from 12 facilities: Isabella Home Care, Sephardic Nursing Home, Archcare, Union Plaza Care Center, Parker Jewish Home Care, Kingsbrook Jewish Medical Center, Mount Sinai Hospital, New York Presbyterian Hospital, Flushing Hospital, Jamaica Hospital, Brookdale Hospital, and St. Barnabas Hospital. For 2010 and 2011, \$600,000 was allocated for 30-hour Computer Literacy training to prepare 1199 members for EMR implementation and 15-hour EMR System Support Training for 1199 members employed by institutions that had already implemented EMR.

The Results: With support from LMP consultants, in 2010, 398 individuals completed Computer Literacy and 299 completed EMR training. In 2011, 1411 individuals were trained on Computer Literacy while 1801 completed EMR training.



Positive Feedback:

"Combining computer technology with health care was a ground-breaking event in our facility. As a Nurse Educator, I was in charge of coordinating the EMR project with Labor Management Project. I was also tasked to collaborate with our Information Services Department in building design workflows as well creating training sessions for Nursing EMR End Users. My experience was phenomenal because we were able trained approximately 800 Nursing Staff. It has been two years since our first EMR implementation (In-patient) and our transition has been a success."

~ Maria Rena L. Penecilla, RN, St. Barnabas Hospital

"The Medisys Health Network values the remarkable collaboration work with the 1199 SEIU and the Labor Management Projects/1199 SEIU TEF regarding the Computer Skills and EMR support training programs. Altogether, one thousand three hundred and thirteen employees within the Medisys Health Network benefitted from this project. The training programs were extremely beneficial to our organization's preparation for a smooth transition from paper-based medical records to the EPIC EMR system. We would like to express our gratitude for all the support the Labor Management Project/1199 TEF has provided to help the Medisys Health Network accomplish our goals."

~ William Lynch, Executive Vice President and Chief Operating Officer