

# SHOWCASE

of

## PROMISING PRACTICES

# AGENDA

7:30am – 9:00am	<b>BREAKFAST &amp; REGISTRATION</b>
9:00am – 9:15am	<b>WELCOME &amp; AGENDA REVIEW</b>
9:15am – 9:30am	<b>OPENING REMARKS</b>
9:30am – 9:35am	<b>GROUP WARM-UP/INSTANT RECESS</b> Facilitated by LMP's Workplace and Community Health Program
9:35am – 9:50am	<b>HISTORY</b> <b>"History of Collaborative Partnerships &amp; the Labor Management Project"</b> Presenter: Maria Castaneda, Secretary-Treasurer, 1199SEIU United Healthcare Workers East
9:50am – 10:35am	<b>KEYNOTE</b> <b>"Transformations &amp; Challenges to the Health Care Industry"</b> Keynote Speaker: Dr. Torian Easterling, Deputy Commissioner of New York Department of Health & Mental Hygiene - Center for Health Equity and Community Wellness Focus: Health Industry Changes & Health Disparities Q&A
10:35 – 10:50am	<b>BREAK</b>
10:50am – 11:20am	<b>TABLE DISCUSSIONS</b> <b>"Identifying Priority Work for Health Systems"</b> Group brainstorm of ideas for collaborative work at health systems considering challenges highlighted from keynote speaker for 2020 and beyond
11:20am – 12:00pm	<b>PANEL DISCUSSION</b> <b>"A Profile in Partnership"</b> <i>Panel Discussion highlighting the partnership established within the Northwell System that includes 1199SEIU, Corporate Wellness Team, 1199SEIU National Benefit Fund and the Labor Management Project.</i> <i>Review of system strategies and the resources allocated to the partnership.</i> PANELISTS: Margaret West-Allen, Vice President, 1199SEIU United Healthcare Workers East Rebecca Gordon, Senior Vice President and Chief of Labor & Employee Relations, Northwell Health Patricia R. Flynn, Assistant Vice President, Employee Wellness, Northwell Health Celia Shmukler, MD, Medical Director, Wellness and Member Assistance Programs, 1199SEIU Benefit and Pension Funds Bernadette Braddy, Co-Director, Registered Nurse Labor Management Initiatives, Inc.
12:00pm – 1:00pm	<b>LUNCH</b>

1:00pm - 2:30pm	Room	CONCURRENT SHOWCASES
SHOWCASE 1	Murray Hill East	<p><b>IMPROVEMENT PROJECTS</b>  <i>Learn how labor and management have worked together to improve operational efficiencies and patient experience in hospital settings.</i></p> <ul style="list-style-type: none"> <li>• Interfaith Center for Mental Health - "Improving the Intake Process"</li> <li>• Interfaith Center for Mental Health - "Improving Efficiencies and the Patient Experience"</li> <li>• Northwell's Integrated Distribution Center - "Improving Operational Efficiencies"</li> <li>• Mt. Sinai Manhattan - "Improving Responsiveness to Patient Needs"</li> </ul>
SHOWCASE 2	Murray Hill West	<p><b>IMPROVEMENT PROJECTS</b>  <i>Learn how labor and management in ambulatory care and hospital settings undertake important change initiatives.</i></p> <ul style="list-style-type: none"> <li>• Brookdale Family Care Center Linden Boulevard - "Reducing Patient Cycle Time in Clinics"</li> <li>• Brookdale Women's Health Center - "Reducing Patient Cycle Time"</li> <li>• BronxCare - "Building Capacity to Sustain Change Initiatives"</li> <li>• St. John's Episcopal - "Safety Committee Addresses Staff Safety"</li> </ul>
SHOWCASE 3	Nassau West	<p><b>SYSTEM TRANSFORMATION</b>  <i>Learn how labor and management work together to ensure that healthcare system transformation serves patients, workers, and communities.</i></p> <ul style="list-style-type: none"> <li>• Mt. Sinai Beth Israel - "Outcomes of Crisis Joint Leadership Team"</li> </ul>
SHOWCASE 4	Nassau East	<p><b>CULTURES OF HEALTH</b>  <i>Learn how labor and management have strengthened a culture of health within hospitals, including addressing fitness, nutrition, exercise and stress.</i></p> <ul style="list-style-type: none"> <li>• Mt. Sinai Beth Israel - "Innovating through a Culture of Health"</li> <li>• Brookdale - "Creating a Culture of Health within an Emergency Department"</li> </ul>
SHOWCASE 5	Regent	<p><b>BEHAVIORAL HEALTH/MENTAL HEALTH FIRST AID PROGRAMS</b>  <i>Learn how the Labor Management Project has helped union and management prepare their staff to manage patients with behavioral health issues in hospitals and nursing homes.</i></p> <ul style="list-style-type: none"> <li>• Wyckoff &amp; BronxCare - "Outcomes from Mental Health First Aid Training - Increased Awareness and Stigma Reduction"</li> <li>• Behavioral Health Learning Collaborative - "Adding Mental Health First Aid to Your Person-Centered Skillset &amp; Creating a Behavioral Health Learning Collaborative"</li> </ul>
SHOWCASE 6	Beekman	<p><b>EMPLOYEE ENGAGEMENT/WORKER VOICE INITIATIVES</b>  <i>Learn how the Labor Management Project has supported initiatives that incorporate the worker voice in design and implementation.</i></p> <ul style="list-style-type: none"> <li>• One Brooklyn Worker Council - "Empowerment of Workers, Communications Improvement within System Transformation"</li> <li>• St. John's Riverside ParkCare Pavilion - "Outcomes of Establishing an Integrated Labor Management Committee"</li> </ul>
SHOWCASE 7	Gibson	<p><b>LEADERSHIP DEVELOPMENT/EMERGING LEADERSHIP</b>  <i>Learn how to develop joint labor and management co-leads and delegates to lead and sustain change initiatives.</i></p> <ul style="list-style-type: none"> <li>• Co-Lead Development: "Capacity Building for Sustaining Change"</li> <li>• The Partnership at Maimonides: Brooklyn's Best-Kept Secret</li> </ul>
2:30pm - 3:00pm		SUMMARY, NEXT STEPS, & CLOSING: "WHERE DO WE GO FROM HERE?"